

# City Tour

## Terms & Conditions for Ticket Purchases



### 1. ON BUS

#### Your Lincoln City Tour Day Ticket:

- valid on Lincoln City Tour buses only - find tour dates at [lincolnbig.co.uk](http://lincolnbig.co.uk).
- valid on day of purchase for unlimited travel on Lincoln City Tour bus (6 hour long tours per day - first tour starts 10.30am with last tour at 3.30pm).
- child tickets available for children aged 3-15 yrs, children under 3yrs travel free. Children must be accompanied by an adult.
- young person tickets available for young people aged 16-19 yrs.
- concessionary tickets are available on production of a council concessionary bus pass.

### 2. MOBILE VIA THE STAGECOACH APP

#### Your Lincoln City Tour Day Ticket:

- valid on Lincoln City Tour bus only - find tour dates at [lincolnbig.co.uk](http://lincolnbig.co.uk).
- valid for unlimited travel on Lincoln City Tour bus (6 hour long tours per day - first tour starts 10.30am with last tour at 3.30pm).
- child tickets available for children aged 3-15 yrs, children under 3yrs travel free. Children must be accompanied by an adult.
- young person tickets available for young people aged 16-19 yrs.
- concessionary tickets are available on production of a council concessionary bus pass.
- buy on your mobile phone for travel on Lincoln City Tour bus only.
- once purchased **your ticket must be activated on the day of use**, unused tickets will expire after 3 months and cannot be used. No refunds are available.
- valid for duration of tours on day activated.
- travel is only permitted where evidence of a valid ticket can be provided to the driver as you board the vehicle. It is your responsibility to ensure your phone battery has enough power to last your journey(s) - no power means no visible ticket and travel will be refused. If you are not able to power your phone to show your ticket to the driver you will be required to purchase another ticket for your journey from the driver as you board.